

Dealer Policies

- As an authorized US Cabinet Depot dealer, it is your responsibility to communicate our policies, product information, order information, claim information, ect. to your customer.
 - **US Cabinet Depot will not provide any details to your customer at any time nor will we be held responsible for any inaccurate information provided by you or your associates.**
- All online resale of US Cabinet Depot products must be approved PRIOR to offering it for sale.
 - If online resale is approved by US Cabinet Depot, you are only allowed to resale on the website specified at the time of approval. Approval for resale on additional websites will need additional approval from US Cabinet Depot.
- Prior to publicizing your selling price, all dealers must adhere to the minimum advertised price as confirmed with your US Cabinet Depot representative.
- US Cabinet Depot will not accept shipping damage claims for warehouse pick up orders that are later shipped at dealer's discretion.

Order Processing & Payment

- All orders from US Cabinet Depot approved dealers will be accepted online only.
- **Full Payment is required before an order will be processed.** (This includes backorders and approved written add-ons).
- Payment can be made by Credit Card, Debit Card, or PayPal.
- Once an order is in process, no changes can be made. Additional items can be processed online as a new order.
- **Shipped Orders:**
 - Standard Advantage shipping is available for qualifying flat pack orders and will ship within 7 full business days.
 - Express Advantage shipping is available for all flat pack orders and will ship within 3 full business days.
 - Assembled orders are processed and shipped within 10 full business days.
- **Warehouse Pickup Orders:**
 - Flat pack warehouse pickup orders are processed and made available for pickup within 3 full business days.
 - Assembled warehouse pickup orders are processed and made available for pickup within 10 full business days.
- **RUSH ADVANTAGE ORDERS** will be processed for an additional fee for **flat pack orders ONLY.** (All orders with rush services are subject to total item quantity review.) The "Rush Fee" only applies to warehouse processing time and does not apply to transit time to your destination.